

# State of Washington Department of Transportation Notice to Consultants On-Call Communications and Public Involvement Services

Washington State Department of Transportation solicits interest from consultants interested in submitting a Statement of Interest to provide On-Call Communications and Public Involvement Services. WSDOT will be awarding four (4) On-Call agreement with two (2) of the awarded contracts going to Seattle based firms. These agreements will be for approximately two (2) years with a dollar value of \$700,000. These agreements will be On-Call Task Order agreements with no minimum amount of work guaranteed. All firms with the Prime's address being in the geographical location of the WSDOT's Northwest Region area will be considered for the two (2) Seattle based contracts only. All others will be considered for the other two (2) contracts only.

# **Project Description**

Successful consultants will be awarded On-Call Task Order agreements for work to be completed on an as-needed, On-Call basis. Projects will vary widely and will require expertise in public involvement planning, communications planning, public information and public education efforts, developing creative concepts, communication production techniques, market research, and marketing on a statewide basis. Successful consultants will demonstrate the following expertise:

## Strategic Planning for Communications

Consultants must provide expertise in strategic planning, development, and evaluation of effective and targeted public information, public education, public affairs, public involvement, marketing, and market research processes in the Pacific Northwest. Projects may require expertise in NEPA/SEPA requirements, communication tools and techniques, consumer advertising, media relations, product branding and positioning, issues analysis, management strategies, and intergovernmental relations.

## Market Research and Analysis

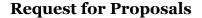
Consultants must provide the ability to produce, analyze, and use qualitative and quantitative market and community research. Consultants must provide the ability to gather, analyze, and present interests and concerns of communities and the public.

# Creative Concepts, Design, and Content

Consultants must provide expertise in development and production of compelling messages, text and images that effectively reach varied target audiences.

#### Distribution and Media

Consultants must provide expertise in distributing communications products, including expertise in conducting media relations, media planning and purchase, database management and use, and ability to target specific audiences.





## **Product Development and Production**

Consultants must provide expertise in developing and producing communications products for a variety of mediums, including print, video, direct mail, Internet, transit, outdoor, display and radio.

### **Evaluation Criteria**

Pursuant to state and federal regulations, a qualifications-based selection process will be used to select a consultant for this On-Call project. The following information and criteria will be used to evaluate and rank responses:

- Qualifications/Expertise of Firms on Team;
- Qualifications of Proposed Project Manager(s);
- Key Team Members Qualifications (Prime Consultant and Sub-consultant);
- Firm's Project Management System (Prime Consultant Only);
- Work Samples;
- References/Past Performances (Prime Consultant Only); and
- Cost Factors (Prime Consultant and Sub-Consultant.)

The link to the definitions and point value for each of the proposed criteria may be found on the first page of this advertisement web site.

NOTE: It is imperative that the consultant reviews the definitions of the scoring criteria. We have included requirements and/or limitations for the information that is being requested. All scoring criteria will be rated on a scale of O (Low) to 2O (High.)

#### **Submittals**

Consultants are invited to submit their Request for Proposal (RFP) at their own cost. WSDOT assumes no obligation of any kind for expenses incurred by any respondent to this solicitation. The submittal is limited to a total maximum number of thirty (30) sheets submitted only on single sided (single sided meaning one side only of a single sheet of paper) typed 8.5" x 11" paper (if charts and/or graphs are utilized, text must be of a readable size font), and with type size no smaller than 12 point. The page limitation does not apply to the transmittal letter, front and back cover, the completed Performance Evaluation forms, the completed Submittal Information Packet form(s) and the five (5) work samples. Please provide only 1 copy of the completed Performance Evaluation forms and the completed Submittal Information Packet form(s.) These forms should be accompanied with your Letter of Transmittal and should be submitted under separate cover and not bound within your Statement of Interest.

The RFP shall meet the following requirements or will be deemed non-responsive and will not be eligible for consideration of this work:

- Title of the RFP on the cover of the submittal and the Transmittal Letter;
- Transmittal Letter:
- Completed Submittal Information Packet form for the Prime Consultant and all proposed Sub-Consultants (1 set);
- Completed Performance Evaluations for the Prime Consultant Only;



# **Request for Proposals**

- Responsiveness to all evaluation criteria;
- Meeting page limitations and font size requirements; and
- Meeting submittal deadline submission date.

Materials submitted in response to this competitive procurement shall become the property of WSDOT and will not be returned. All submittals received will remain confidential until WSDOT and the successful Consultants sign the agreements resulting from this advertisement. All submittals are deemed public records as defined in the Revised Code of Washington (RCW) 42.17.250 to 42.250.340.

Faxed or e-mailed submittals will not be accepted. Four (4) copies of your submittals and work samples, whether mailed or hand-delivered, must arrive at the following address no later than 5:00 pm on Friday, November 22, 2002:

Mr. Michael B. Rice Director, Consultant Services Washington State Department of Transportation Capital View II Building, 2<sup>nd</sup> Floor 724 Quince Street SE Olympia, WA 98504-7323

Any questions regarding the submittal process should be directed to the Consultant Services Office, at 360-705-7104.

Questions regarding the technical aspect of this RFP should be directed to Ms. Linda Mullen at 360-705-7075.

The department has an overall Disadvantaged Business Enterprise (DBE) Goal. The DBE goal for participation will be obtained through a combination race-neutral/race-conscience means as outlined in WSDOT's "Disadvantaged Business Enterprise Program Plan." The department encourages disadvantaged, minority, and women-owned consultant firms to respond.

Persons with disabilities may request this information be prepared and supplied in alternate formats by calling collect 206-389-2839. Persons with hearing impairments may call 1-800-833-6388 (Washington State Telecommunications Relay Service) and ask for 206-515-3683.

Dates of publication in the Seattle Daily Journal of Commerce: Friday, October 11, 2002 and Friday, October 18, 2002.